

## Appendix 2 - Summary of cases Investigated by LGSCO

	<b>Summary of Complaint</b>	<b>LGSCO Decision Summary</b>
1.	<p>CDC has failed to honour the selling price it offered me to buy the outstanding portion of my shared ownership home. The stage 1 complaint did not address the issue of if a contract had been made &amp; breached. Whilst this is somewhat addressed in the stage 2 complaint, they suggest the contract was void as the sale didnt take place within 6 weeks of the offer being accepted. This was not my fault &amp; was due to CDC not honouring their duties in a timely manner. There was no apology initially, delays to receiving the stage2 response &amp; a lack of communication from those involved in the investigation.</p>	<p>Miss B complains that the Council incorrectly told her she could buy the rest of her 'shared ownership' home at a discount, then, after realising its mistake, withdrew the discount. This meant she could not afford to proceed with the purchase. She says the Council's error meant she spent money on conveyancing fees which she would not otherwise have spent. The Council has already made a suitable offer to remedy her injustice, so we have discontinued our investigation.</p>